

Privacy Policies

Effective Date: 12-11-2024

At **Knowledge Culture**, your privacy is of utmost importance to us. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you interact with our website, enroll in courses, or participate in events, workshops, or seminars. Please read this policy carefully to understand our practices regarding your data.

1. Information We Collect

We may collect the following types of personal information:

a. Personal Information:

- Name, email address, phone number, and mailing address when you register for courses, workshops, seminars, or events.

b. Technical Information:

- Information about your device, browser type, IP address, and browsing activity when you visit our website.

c. Course Participation Data:

- Information about your course progress, attendance in workshops, and participation in events.

2. How We Use Your Information

The data we collect is used for the following purposes:

- To process course, workshop, seminar, or event registrations.
- To communicate with you regarding your queries, schedules, or updates on our services.
- To provide you with personalized course recommendations and improve our services.
- To notify you about upcoming events, offers, and new course launches.
- To ensure a smooth and engaging learning experience for you.

3. Payment Information

Knowledge Culture does not collect or store any payment-related information, such as credit/debit card details, UPI information, or banking data. All payments are securely handled by trusted third-party payment vendors, who are responsible for safeguarding your financial information.

4. Refund Policy

Once you have registered for a course, workshop, seminar, or event, **fees are non-refundable under any circumstances**. Please ensure that you review all details carefully before making a purchase.

5. Sharing Your Information

We respect your privacy and do not sell, trade, or rent your personal information to third parties. However, we may share your data in the following situations:

- **Service Providers:** With third-party vendors for course delivery, payment processing, or technical support, but only to the extent necessary to provide these services.
- **Legal Obligations:** When required by law or to protect the rights, property, or safety of Knowledge Culture, our users, or others.

6. Data Security

We take every precaution to protect your data. Our security measures include:

- Secure servers and encryption technologies to protect your data during communication.
- Regular monitoring of our systems for vulnerabilities and unauthorized access.
- Restricting access to your personal information to authorized personnel only.

While we strive to protect your information, no data transmission or storage system can guarantee 100% security.

7. Your Rights

You have the following rights regarding your personal information:

- **Access and Update:** You may request access to or corrections of your personal data.
- **Opt-Out:** You can opt-out of receiving marketing emails by clicking the "Unsubscribe" link in our emails or by contacting us.
- **Data Deletion:** You may request that we delete your personal information, subject to any legal or contractual obligations.

To exercise these rights, contact us at mdknowledgeculture@gmail.com.

8. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Enhance your browsing experience.
- Analyze website traffic and improve site functionality.
- Provide you with tailored course recommendations and advertisements.

You can manage or disable cookies through your browser settings. However, disabling cookies may limit certain functionalities of our website.

9. Third-Party Links

Our website may contain links to third-party websites or services. Please note that we are not responsible for the privacy practices or content of these third-party sites. We encourage you to review their privacy policies before providing any personal information.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Updates will be posted on this page, and the "Effective Date" will be updated accordingly. We encourage you to review this policy periodically.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Email: **mdknowledgeculture@gmail.com**

Phone: **+91-9582789928**

Address: **Knowledge Culture**, Noida Extension, Greater Noida West, Uttar Pradesh, India, 201306

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms. Thank you for trusting **Knowledge Culture** as your learning partner!